# Ethics & Morality · GS - IV

**The application of Artificial Intelligence as a dependable source of input for administrative rational decision-making is a debatable issue. Critically examine the statement from the ethical point of view.**

| EXAM YEAR | PAPER | SUBJECT |
|---|---|---|
| 2024 | GS - IV | Ethics & Morality |

| MARKS | WORD LIMIT |
|---|---|
| 10 | ~150 words |

## Answer Hint

**Artificial Intelligence, administrative decision-making, rationality, algorithmic bias, transparency, accountability, privacy, human oversight, ethical governance**

## Model Answer

### Introduction

Artificial Intelligence can process vast amounts of data rapidly and identify patterns that may assist administrators in making evidence-based decisions. However, treating AI as a completely dependable decision-maker raises serious ethical concerns.

### Body

**Ethical Advantages:** AI can reduce arbitrary human biases, improve consistency, identify beneficiaries of welfare schemes, predict risks and enhance administrative efficiency. Data-driven decisions can also improve resource allocation.

**Ethical Concerns:** AI systems may reproduce biases present in their training data, thereby discriminating against vulnerable groups. Their opaque algorithms can make decisions difficult to explain or challenge. Excessive

dependence may dilute human accountability. Large-scale data collection can threaten privacy, while surveillance technologies may infringe civil liberties. AI may also fail to understand contextual, emotional and humanitarian dimensions of individual cases.

**Ethical Approach:** AI should therefore remain an assistive rather than autonomous authority. Human oversight, explainability, data protection, auditability, non-discrimination and accessible grievance mechanisms are essential.

## Conclusion

Ethical administration requires combining AI's analytical capabilities with human judgement, empathy and accountability. The principle should be **“AI-assisted governance, not AI-controlled governance.”**